

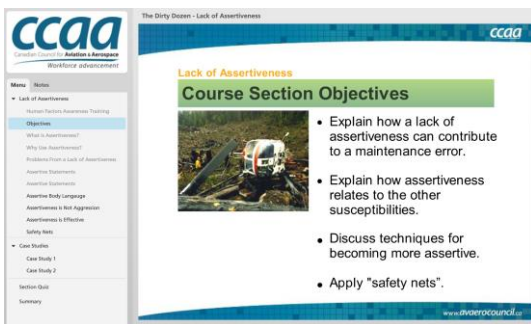


SUMMARY

This course his course improves the aircraft maintenance technician knowledge and awareness about Human factors and the connection to maintenance Errors.

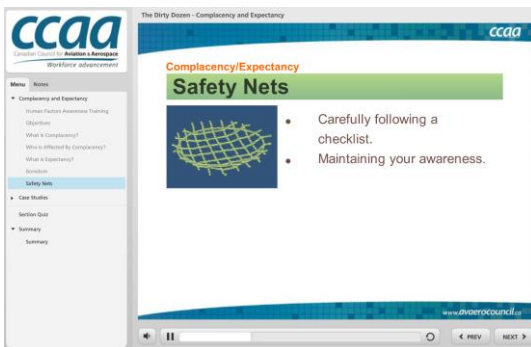
The course explores the “Dirty Dozen” In addition case studies are provide to give real life examples of where Human factors have contributed to a maintenance error.

The course consists of 17 modules and an exam.



TARGET POPULATION

Maintenance Technicians, Certifying Staff, Management and support Maintenance staff members.



REGULATORY COMPLIANCE

- EASA / FAA / Transport Canada

Versions Available:
Standard

Course Length:
5 hr 00 min

- LESSON 01: Pelesys Introduction
- LESSON 02: Case Studies
- LESSON 03: Dirty Dozen Compliancy & Expectancy
- LESSON 04: Dirty Dozen Distractions
- LESSON 05: Dirty Dozen Fatigue
- LESSON 06: Dirty Dozen Lack of Assertiveness
- LESSON 07: Dirty Dozen Lack of Awareness
- LESSON 08: Dirty Dozen Lack of Communication
- LESSON 09: Dirty Dozen Lack of Knowledge
- LESSON 10: Dirty Dozen Lack of Recourses
- LESSON 11: Dirty Dozen Lack of Teamwork
- LESSON 12: Norms
- LESSON 13: Pressure
- LESSON 14: Stress
- LESSON 15: Human Performance
- LESSON 16: Human Susceptibility
- LESSON 17: Type of Errors
- LESSON 18: Exam